

STRATEGIC PLAN 2023 2027

OUR CULTURAL COMMITMENT

We strive, in our engagements and services, to be culturally responsive and appropriate.



OUR VISION

Our Vision is to be the most effective provider of Aboriginal and Torres Strait Islander people's health care and wellbeing through: Supporting and promoting holistic healing of the community, by the community, for the community, for present and future generations.

OUR MISSION

To provide innovative and culturally responsive holistic health care to all in the region.

OUR WORKPLACE

We are collaborative, accountable and respectful

OUR VALUES

- 🎯 We are Community Focused
- 🎯 We are Community Controlled
- 🎯 We are Transparent
- 🎯 We are Inclusive
- 🎯 We are Leaders





Our Strategic Pillars

The Health and Wellbeing of the Community We Serve

To provide effective, equitable, quality services that improve health outcomes.

We know we are achieving this when we see:

1. Proactive engagement that increases awareness and self-determination improving health and wellbeing outcomes in a culturally appropriate way.

Leadership and Governance

To be recognised as demonstrating effective and culturally appropriate leadership and governance systems.

We know we are achieving this when we see:

1. Our Members, Community and Stakeholders are actively engaging and collaborating with us
2. We are identified as a leading AMS organisation by our members, community, stakeholders and the broader AMS Sector
3. Our accreditation compliance regulatory and cultural requirements are met; and
4. We are working within a framework of continuous Quality Improvement.

Our Sustainability and Growth

We have the workforce, infrastructure and resources to achieve our mission.

We know we are achieving this when we see:

1. That we are an employer of choice, both internally and within the community
2. Our workforce is representative of the communities we service; and
3. We meet and aim to exceed our KPI's both individually and operationally.

